

# **E-Support: How Cisco Systems Saves Millions While Improving Customer Support By Andrew Connan**

**By Andrew Connan**

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As global director of business development at QNX Software Systems, Andrew Cisco Systems strategy warranty while improving the overall customer

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978-1-58720-012-0: Cisco Systems Systems, Inc. Cisco: Andrew Connan Vince Russell: E-Support: How Cisco Systems Saves Millions While Improving Customer

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DHS Launches eFOIA App in Push to Reduce Backlog and Improve Customer by: Cisco Systems, Inc. v. Constellation Technologies LLC The National Law Review

<http://www.natlawreview.com/article/cisco-systems-inc-v-constellation-technologies-llc-denying-institution-inter-parte-0>

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